

Online Printer Management

## Has your business experienced these issues before?



Foto: shutterstock, Sfio Cracho



for savings.

## You are just a few clicks away from the solution!



## What you get from us:







#### **Comfortable Supplies Management**

- Full transparency into all the consumables needed and used for your printer
- Semi or partly automated ordering of consumables, when required
- A full overview of the order history

#### Service technician included

- The fastest way to a service technician
- Our online management knows the model, serial number and location - no unnecesary information about the device is needed
- With the integrated ticket system, you always have an overview of the status of your service requests

#### All systems at a glance

- A practical overview with status updates and proactive notifications
- The overview of all your company systems at any time
- Is the toner almost empty? printer4you.com online management informs you



## What you get from us:







#### Reporting and statistics included

- Extensive analysis possibilities, which you can also export
- System data, page counts, supply orders or technical requests
- With all this data you'll be able to pinpoint any weaknesses or cost overruns

#### **Permanent saving possibilities**

- Cost savings through proper use
- No more expensive printers that print too little or inexpensive printers that print a lot
- Relocating printers to other areas or to exchange them for a new device can bring considerable savings – we show you where

#### **Satisfied staff**

- No more cursing about printers, copiers,
  MFP systems and fax machines at work
- More productive, less stressed and satisfied staff
- Long wait times for technicians to repair defective printers are largely avoided.



Printing systems in the network

## Are they secure?

# **A**)

## What does the client do on your network?

The client queries printing systems in your network every hour for information like counter readings, ink/toner level, error status etc. and delivers this collected information to printer4you.com for further evaluation.

The software installs an MS Access compatible database. For use with larger amounts of data, however, the use of MS SQL Server Express or MS SQL Server is recommended.

The data transfer from the client to printer4you.com is done twice a day

The transferred data packets become encoded transfer.

**Operating requirements**The client software - from where it was

The client software - from where it was installed on a pc or virtual environment - requires network access via an SNMP protocol to the printing systems to allow for monitoring to be possible. In addition, their must be a possibily to build and allow for a TCP / IP-based XML-RPC connection to printer4you.com.

The corresponding ports in local firewalls that need to be open for this are:

- For SNMP queries of the printing systems:
  Port 161 (UDP)
- For TCP / IP XML-RP communication to printer4you.com:
  Port 52004 (TPC)
- For local communication between the client and the associated web-based configuration interface:
   Port 52005 (TCP)



Foto: shutterstock, NicoElNino



## Set up your online management here:

https://www.printer4you.com/en/printer-online-management





Image: shutterstock, Mooshny Cover image: shutterstock, Sfio Cracho

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